

ABOUT US



We are a caring and progressive performance-driven organisation, providing employment solutions through ethical and sustainable practices. We support and train our team to be industry experts with the resilience to deliver excellent employment services.

Joblink Plus is a not for profit organisation that partners with you and your community to create sustainable employment opportunities. We focus on meeting the needs of both job seekers and employers.

Joblink Plus collaborates with other Community Service Organisations, employers and government departments in providing job seekers with access to specialist support services including personal development through coaching, training and mentoring.

Joblink Plus has successfully delivered employment and community services for more than thirty years. Our current network of sites covers around 60 per cent of NSW including metropolitan, regional and rural communities. We link you to job seekers across the full breadth of our service areas have a continued commitment to supporting smaller communities such as Toomelah and Boggabilla, and populations with high Indigenous unemployment. Our approach to working with Indigenous job seekers is respectful of culture and ability. Our Indigenous staff provide peer encouragement, mentoring, interview assistance and extensive support on the job.

Joblink Plus is committed to ensuring strong governance, structure, management and systems across all aspects of our operations. We hold current certification against the following Quality Standards:

- ISO 9001 Quality Management Systems
- NSDS National Standards for Disability Services
- ISO 14001 Environmental Management Systems *

** EMS principles are applied at all sites, however Certification is for Tamworth site only*

OUR NETWORK



Joblink Plus provides access to a local and regional network, including:

- more than 200 service provider and training organisation partners
- integrated support services to achieve the most effective sustainable employment outcome and make sure that the candidate you interview is ready to work
- training partnerships with TAFEs, Community Colleges and other Registered Training Organisations across NSW
- Australian Apprenticeship Support Network and State Training Services to support you when hiring a Trainee or Apprentice
- collaboration with Australian Volunteers International, Headspace, Uniting Care, Lifeline, Partners in Recovery, Drought Relief and more
- relationships with Local Governments that provide opportunities to participate in civil developments and community programmes
- strong participation in Business Chambers and Industry groups that provides opportunities for information exchange
- working in partnership with financial institutions and other businesses to leverage their expertise
- Service Clubs such as Lions & Rotary, providing employment related community activities such as Regional Career Exps, Homeless Connect Days & Youth Week Festivals

- Other jobactive organisations to assist employers with recruitment needs

EMPLOYERS



You receive professional services when you choose Joblink Plus.

We offer:

- a dedicated staff member who is your one point of contact across the entire Joblink Plus service area
- an in-depth understanding of your needs, skill requirements, your workplace culture, and planning for the future
- access to our onsite interview facilities, services and video-conferencing technology
- recruitment for all kinds of jobs and assistance in accessing government incentives and programmes, including Restart and Relocation Assistance, Internships and National Work Experience Programs
- workforce planning, analysis of your existing procedures and needs forecasting, for example seasonal and project requirements
- targeted training to meet the needs of identified skill gaps, both current and future, including classroom, onsite and distance learning delivery methods
- local, regional and national level information on labour market trends, regulatory requirements and government initiatives
- extensive experience in the provision of services to other not for profit and community organisations
- access to extensive range of sites. We have part time and outreach offices in towns with as little as a few hundred people, through to full time offices in major centres across the regions we service



You can expect:

- work ready candidates from across the regions we service
- pro-active communication, including quarterly marketing campaigns to tell you about the latest government incentives, an online newsletter, careers expos and regional and local forums to discuss specific needs and challenges in your community
- service at your workplace or from our site
- a Joblink Plus staff member to offer to spend “a day in your business” so we understand your needs
- your future employee matched to your requirements by us assessing their strengths and skills
- use of innovative technology, as well as tried and true techniques, for in-depth interviewing and pre-screening
- our local team to support you for up to six months to retain staff once they have started, including induction where required, mentoring, upskilling and workplace mediation
- a continued commitment to planning and supporting diversity in workplace employment, including Indigenous employment
- a collaborative approach amongst jobactive organisations in order to meet your needs
- ongoing monthly contact to support employment for up to 9 months