

## ABOUT US

Joblink Plus has been delivering employment services in the Hunter region for over 10 years, and as an organisation we have delivered services in NSW communities for over 35 years. Throughout rural and regional NSW, we're part of over 80 communities where we support locals to access all kinds of services. **Our purpose is to believe in and provide support to all people, connecting them to the dignity and fulfilment made possible through education and meaningful work.** Contact us on 1800 695 625, [joblinkplus.com.au](http://joblinkplus.com.au) or on Facebook (@JoblinkPlusLtd).

## SPECIFIC SUPPORT FOR YOU AND YOUR FAMILY

When you come to Joblink Plus, you can expect support that suits your needs and works with your strengths. We'll talk with you regularly about what your hopes and dreams are, and how we can help you achieve them. We have a coaching and mentoring model that is strengths-based, so whenever you're in contact with us you'll feel good about yourself and your role as a Parent and learn more about how that prepares you for training and work. Here's just some of the things we can help you with:

- ✓ Family Assistance Payments
- ✓ Getting child immunisations up to date
- ✓ Driver Training and obtaining your license
- ✓ Birth certificates and other records
- ✓ Enrolling in a course
- ✓ Planning a flexible, family friendly study timetable
- ✓ Finding the right childcare
- ✓ Connecting you with other parents

We'll do this together by keeping in touch regularly, and you're welcome to connect any time! We'll stay connected to local information and services, and share that information with you so you can make informed choices about your future. We get that parenting can often be hard and lonely, so we'll run workshops, playgroups and community activities to keep you connected. Let us know if your situation changes or things get hard, and we'll work with you to ensure you get the extra support you need.

## OUTCOMES WE WILL ACHIEVE FOR YOU AND YOUR FAMILY

The first time you meet with your Consultant, we will identify your strengths and any challenges you face to prepare for training or work. Together we will create a Participation Plan, which will identify services we will provide to improve your work readiness, while supporting you and your family's needs. Your Participation Plan will be kept up to date and will help you understand more about yourself, and the different pathways available to you.

## HOW WE WORK IN YOUR COMMUNITY

Our staff routinely look for ways to collaborate with other services, meaning we can provide you with the support you need. Joblink Plus is a trusted not for profit member of the communities we serve which means we can identify and access support at an individual, local, and regional level. We have strong working relationships with local governments and organisations including Compass Housing, and can refer you directly to our affiliated counselling service, Health and Wellbeing Plus.

### If you are Aboriginal/Torres Strait Islander...

Joblink Plus can arrange for mentoring and culturally specific family activities through your preferred elders group or our Indigenous Mentors. We also work with Ungoороo and Barkuma Aboriginal Corporations and Yacaaba Centre. We're committed to celebrating Indigenous Australians through respect, trust, and positive relationships.

### If you have a disability...

You can rely on us to advocate for your full participation and inclusion so every opportunity is available to you. We are also an approved NDIS provider and DES provider, so your ParentsNext consultant can call on specialist staff at any time.

## WHERE YOU'LL FIND US



We have full time offices in Cessnock, Charlestown, Hamilton, Kurri Kurri, Maitland, Muswellbrook, Raymond Terrace, Salamander Bay, Singleton, Toronto and Wallsend. We also operate part time in Scone and provide outreach services to Dungog.



You can access appointments after hours or at times most suitable for you by arrangement. Message us or call anytime. We can provide transport, by private bus or car where required.



We value your privacy and confidentiality, and all Joblink Plus offices have facilities for children which include play areas, activities, and quiet spaces with appropriate furnishings.